

# Klarna.

## PrestaShop module

User Manual for Klarna Payments module

Module version 1.3.0

User guide version V 1.3.0

2023-09-18

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## Overview

This module provides an integration for [Klarna Payments with PrestaShop](#). Change log is available at:

<https://addons.prestashop.com/en/other-payment-methods/43440-klarna-payment-s-official.html#overview>

- Version 1.2.0+ includes Partial refund, Extra Merchant Data (EMD), and Shipment Tracking Info features.
- Version 1.3.0+ (released 2023-Sep-12) includes On-site messaging.

## Installation

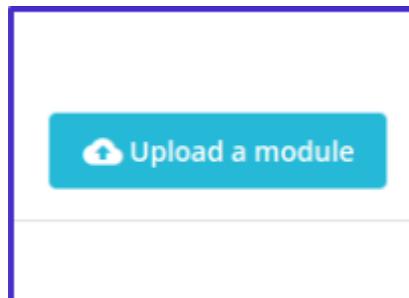
### Module requirements / Versions compatibility

- PrestaShop version: 1.7.2.x - 8.1.0
- PHP version: 7.1.x - Latest version compatible with PrestaShop 8
- 2 decimals are required

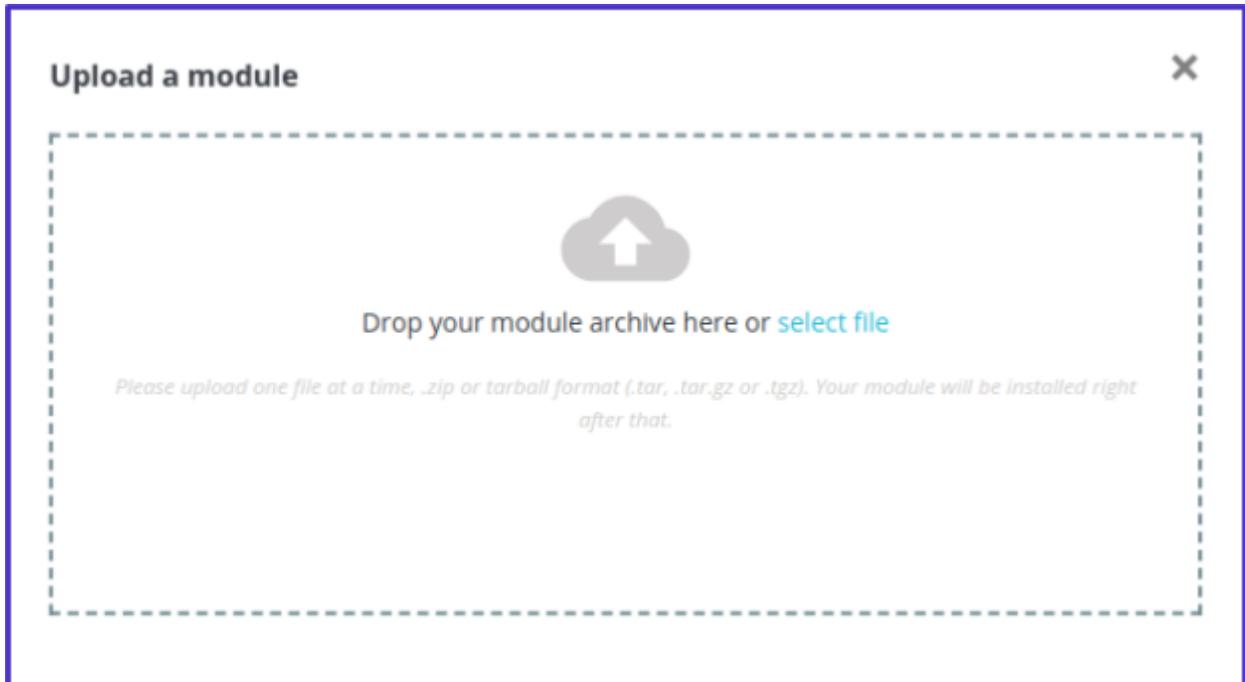
There are two ways that the module can be installed in PrestaShop:

### PrestaShop Way

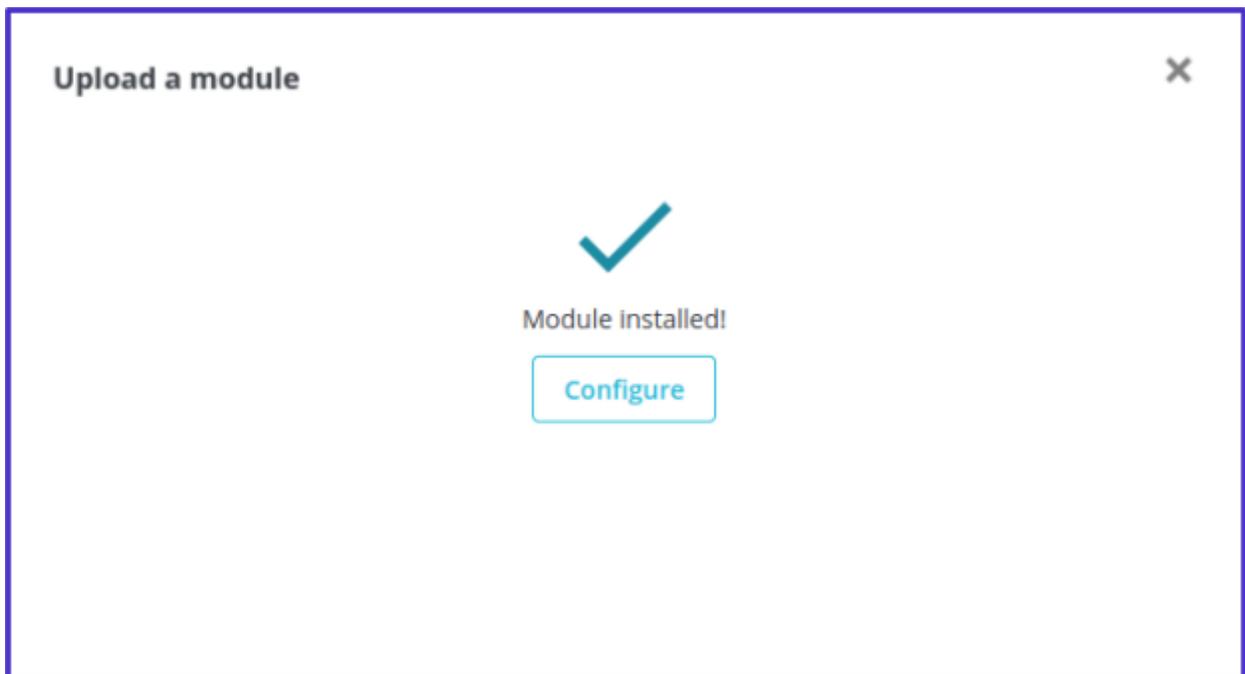
- Log into Backoffice.
- Navigate to Modules -> Modules Manager menu.
- Click on the Upload a Module button, and a dialog box will appear.



- Drag & drop or select from the file browser klarnapayments.zip file to Upload a module dialog.



You will receive the Module installed! success message:



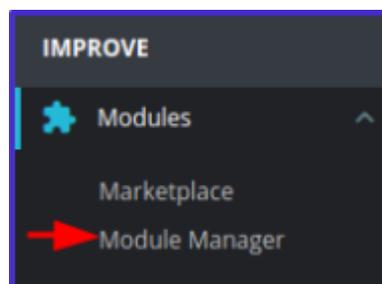
## FTP Way

1. Download the klarnapayments.zip file to your computer.
2. Extract it.
3. Upload klarnapayments folder using an FTP client (such as [FileZilla](#)) into the PrestaShop modules directory.
4. Log into Backoffice.
5. Navigate to Modules -> Modules Catalog menu.
6. Type the module name in the search.
7. Hit the Install button to finish the installation.

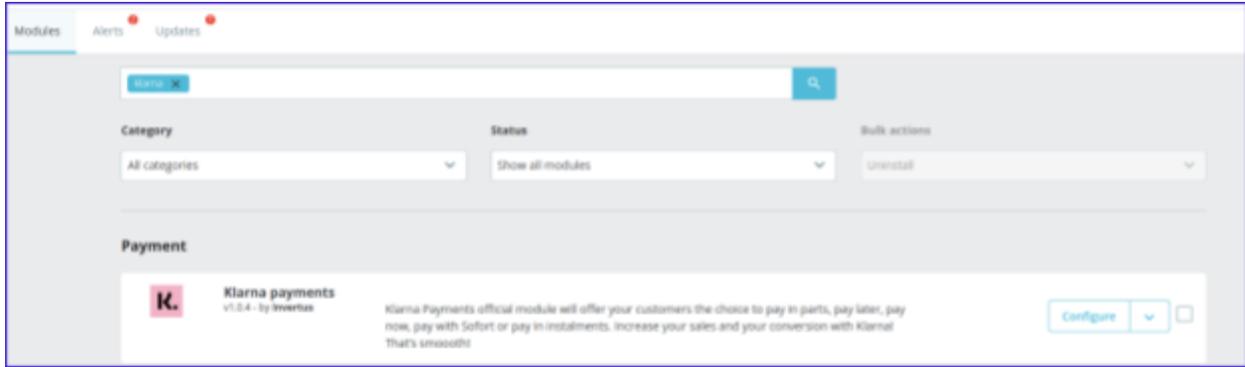
## How To Find The Module

After installation you will be able to go to configure straight from the pop-up, however, if you want to come back later you will need to take a different approach.

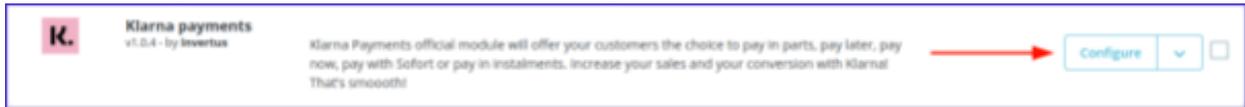
To find the Klarna Payments module go to Modules -> Module Manager



Type “Klarna” in the search field at the top of the Module Manager page



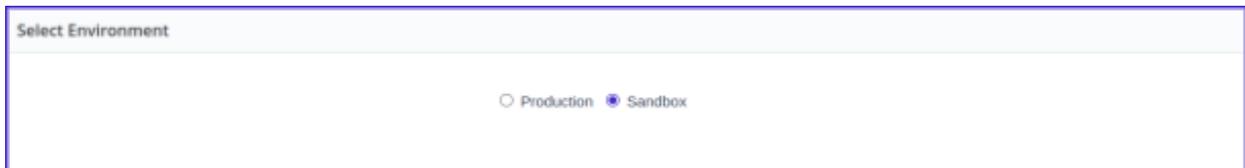
Click "Configure" to access module settings



## Module configuration - Settings tab

The settings page is divided into 4 separate blocks. In this tab, you will have to establish the connection with the Klarna API key and configure some of the main settings. Let's discuss each block individually.

### Environment Selection



The screenshot shows a form titled "Select Environment". Inside the form, there are two radio buttons: "Production" (which is selected) and "Sandbox".

The "Select Environment" mode block consists only of two checkboxes. These checkboxes will allow you to quickly switch between the production and playground environment if needed. By default, "Production" mode is selected, so don't forget to change the mode before testing.

### Klarna API Connection

In the API key authentication block, you will have to enter the Klarna API username and password to connect to the module and be able to use all of its features.

To connect to the playground sandbox or production environment, you will need to enter your API credentials and select the API endpoint, which is the region in which you have created your Klarna account. (Currently, a store can only be associated with a single API endpoint, so not [all Klarna payments regions](#) can be supported for a single store, but multiple endpoints could be supported with Prestashop's [multistore functionality](#).) Before you successfully connect, you will see a red "X" at the top left corner of this section.

Connect Klarna Payments

API Endpoint: Europe  
Select continent for which your Klarna account was created

API Username:

API Password:

Save

To create a sandbox account you need to access [the Klarna Playground dashboard](#). There you will be able to select the API endpoint you want.



## Sign-up for a European test account

Simply enter your email address, access the merchant portal for credentials and start testing.

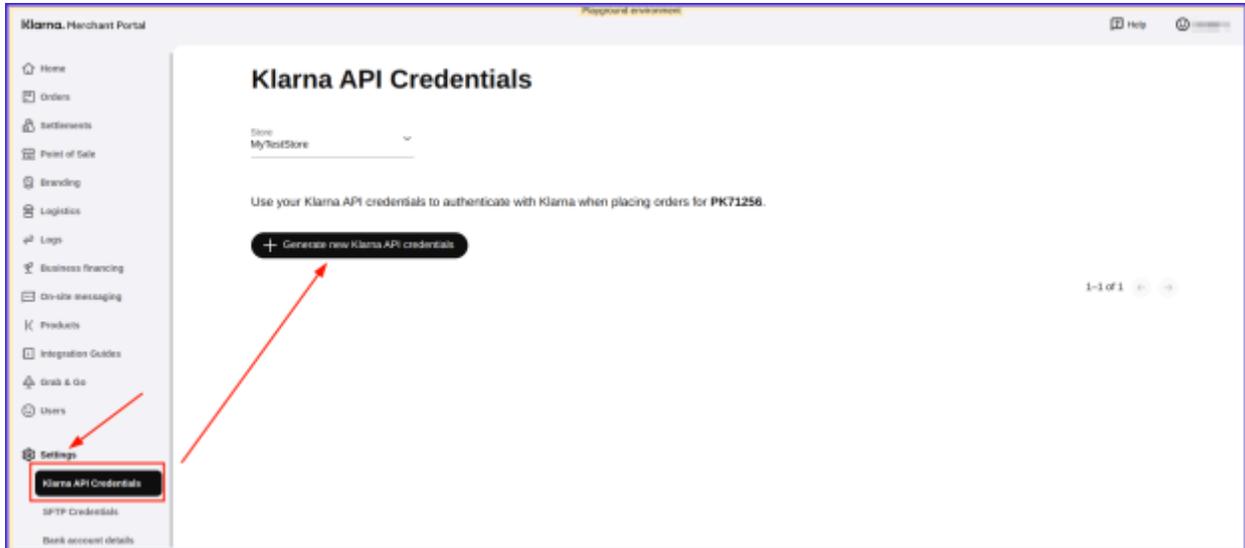
[\(Sign-up for a US test account?\)](#)  
[\(Sign-up for a AU test account?\)](#)

Email

SIGN-UP

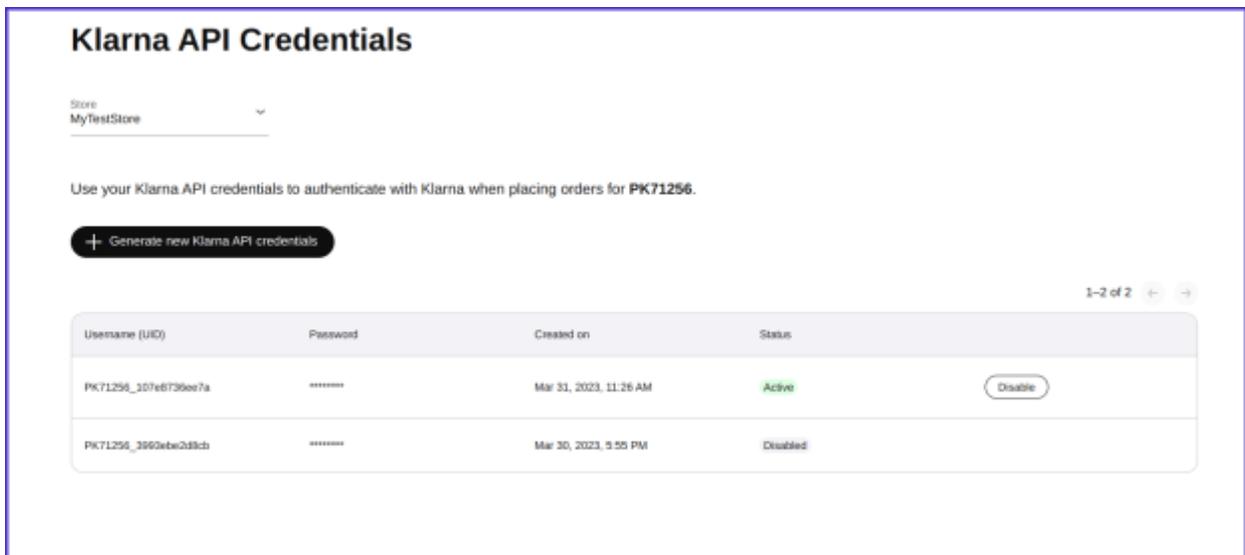
The production account creation is similar; access [Klarna Merchant Portal](#) where you must select the account locale and follow further account creation steps.

Once you have created the account, you will be able to generate Klarna API credentials. You need to navigate to **Settings -> Klarna API Credentials** and click the button with the “+” icon saying **Generate new Klarna API credentials**.



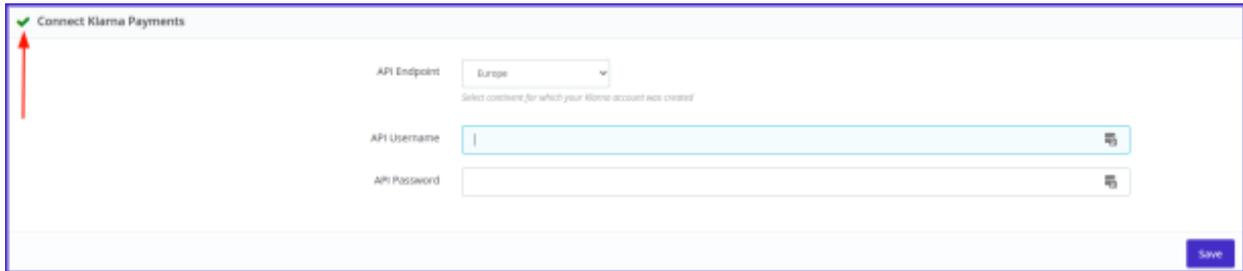
**NOTE:** Make sure to save your credentials as they are only revealed once, so if you lose them, you would need to generate new ones.

Once created, you will see the list of your API credentials.



The API username and password should be pasted to the Klarna Payments module fields in PrestaShop Back-Office. When all of the information is inserted, click the save button.

If everything is done correctly, you will see a green check mark after saving the API information.



Connect Klarna Payments

API Endpoint: Europe  
Select country for which your Klarna account was created

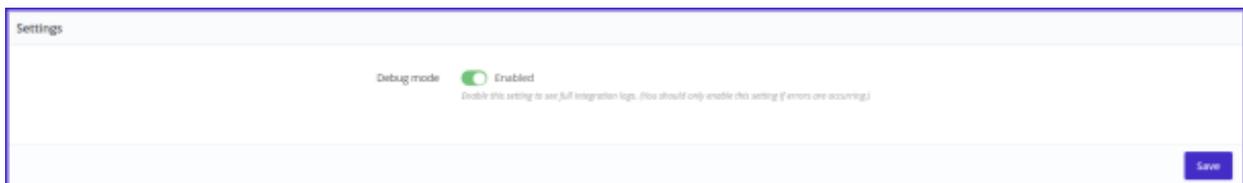
API Username: [input field]

API Password: [input field]

Save

## Settings

In the setting section, you will be able to activate module debug mode. With this enabled, you will see full integration logs. We recommend enabling this feature only for debugging purposes. More details about the Logging functionality can be seen in the [Logs part of this document](#).



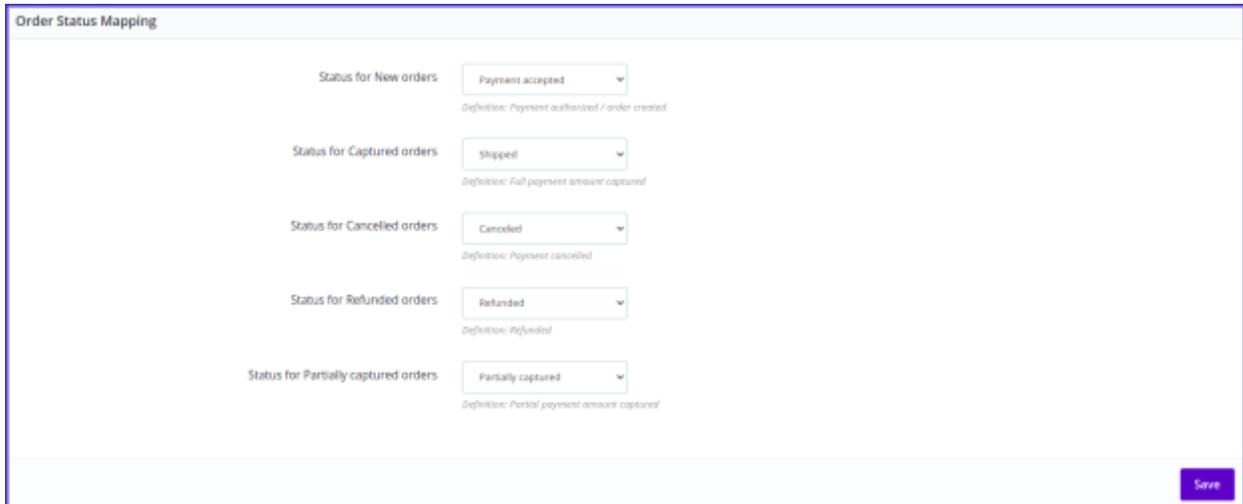
Settings

Debug mode  Enabled  
Disable this setting to see full integration logs. (You should only enable this setting if errors are occurring.)

Save

## Order Status Mapping

In the Klarna order status mapping section, you will have the option to map Klarna order states to PrestaShop order statuses.



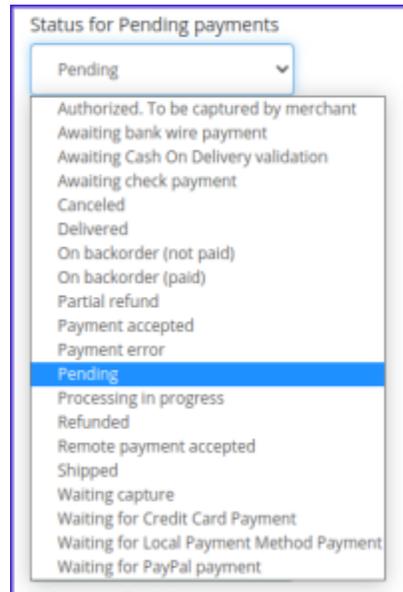
The screenshot shows the 'Order Status Mapping' configuration page. It features five rows, each with a label on the left and a dropdown menu on the right. Below each dropdown is a small text definition. A 'Save' button is located in the bottom right corner.

Label	Selected Status	Definition
Status for New orders	Payment accepted	Definition: Payment authorized / order created
Status for Captured orders	Shipped	Definition: Full payment amount captured
Status for Canceled orders	Canceled	Definition: Payment cancelled
Status for Refunded orders	Refunded	Definition: Refunded
Status for Partially captured orders	Partially captured	Definition: Partial payment amount captured

By default, these statuses are used:

- Status for New orders - Payment accepted  
This state defines orders when the payment was not captured by the merchant.
- Status for Captured orders - Shipped  
This state defines orders that have captured the payment.
- Status for Canceled orders - Canceled  
This state defines orders that have been canceled.
- Status for Refunded orders - Refunded  
This state defines orders for which the order has been refunded.
- Status for Partially captured orders - Partially captured  
This state defines orders that have been partially captured

If you need to change these statuses, simply click on the drop-down menu, and it will show all of the available states created in your PrestaShop system. Select the desired status, the one that suits your store processes the best.



## Capture upon fulfillment settings

In the 1.0.4+ module version, the capture upon order fulfillment feature was introduced. It allows you to capture the order when the desired PrestaShop status is selected. As soon as the order is updated to the defined PrestaShop order status, the payment is captured. The Klarna order capture API call gets triggered when the PrestaShop order is set to one of the configured statuses.

This section has two fields that control the whole functionality



Capture upon fulfillment settings

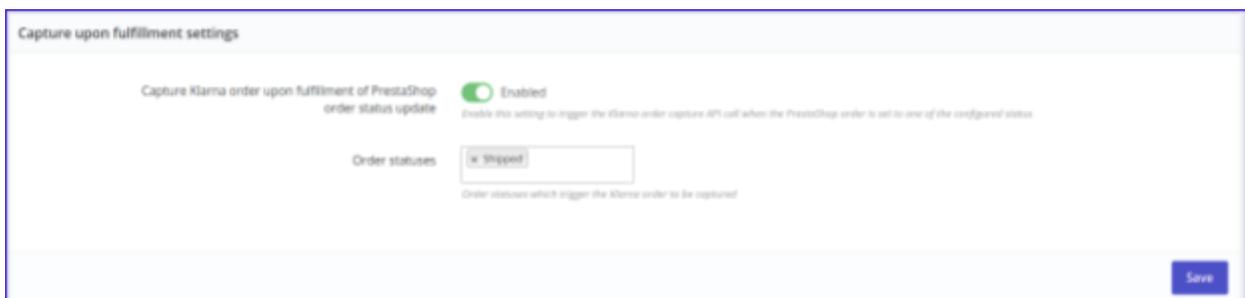
Capture Klarna order upon fulfillment of PrestaShop order status update  Disabled  
Enable this setting to trigger the Klarna order capture API call when the PrestaShop order is set to one of the configured status

Order statuses:   
Order statuses which trigger the Klarna order to be captured

Save

- **Capture Klarna order upon fulfillment of PrestaShop order status update** - this switch enables or disables the capture on fulfillment functionality.
- **Order statuses** - it is a dropdown list, where you select the order statuses, on which Klarna payment gets captured.

You enable the capture upon fulfillment and select the order status on which the order is captured and press the “Save” button. In this case, the status is “Shipped”.



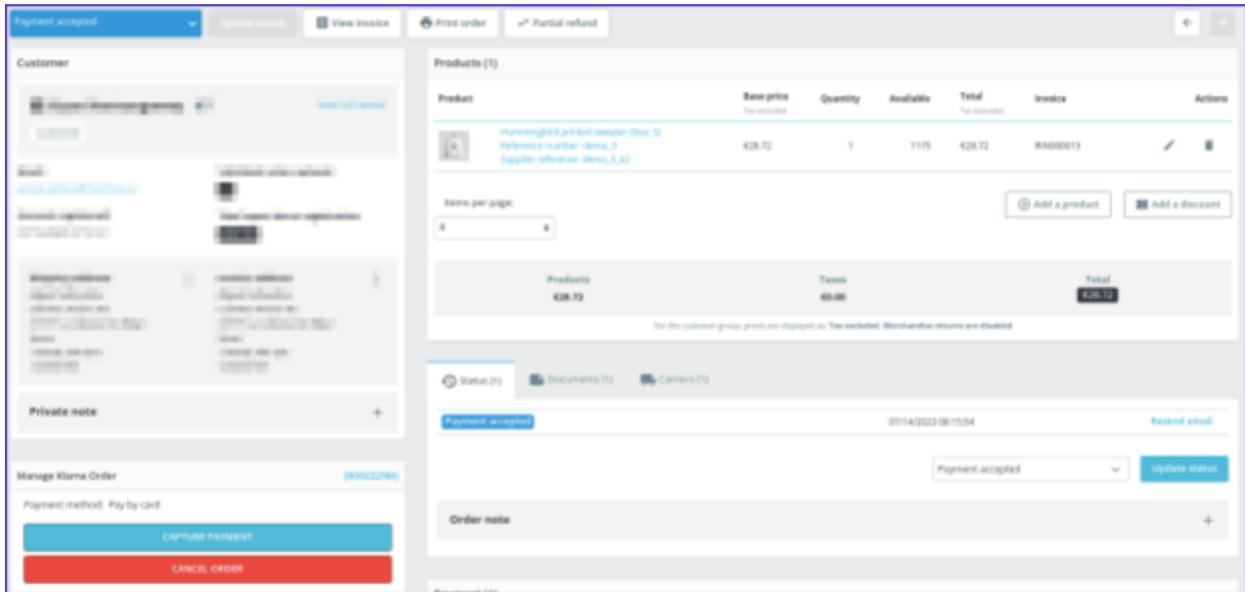
Capture upon fulfillment settings

Capture Klarna order upon fulfillment of PrestaShop order status update  Enabled  
Enable this setting to trigger the Klarna order capture API call when the PrestaShop order is set to one of the configured status

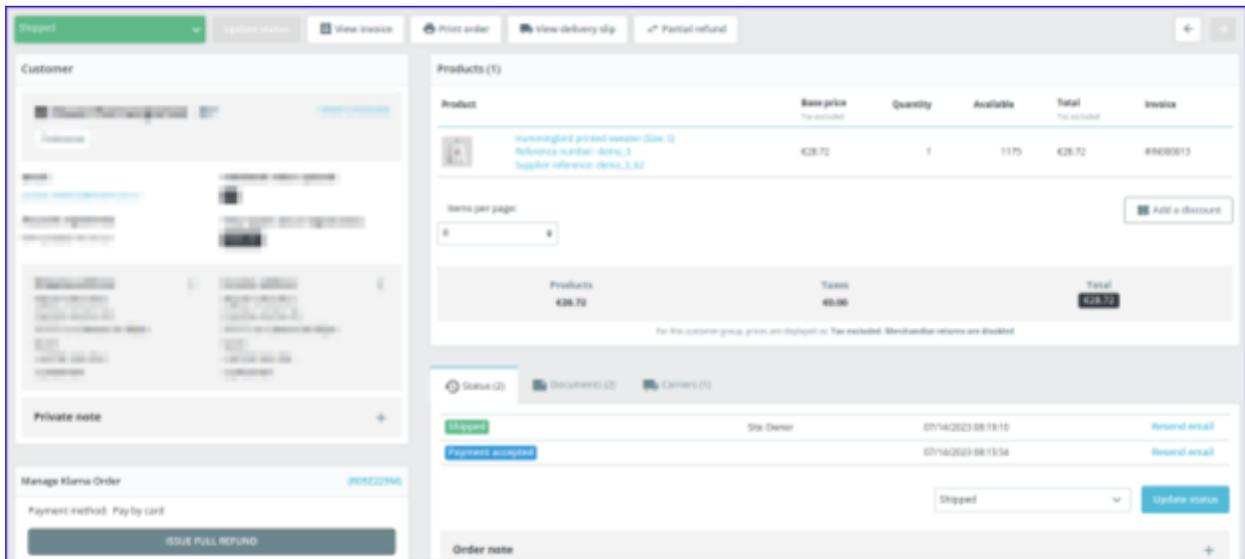
Order statuses:   
Order statuses which trigger the Klarna order to be captured

Save

A new order is created, and it is set to the “Payment accepted” status, as configured in the [Order Status Mapping](#) section of the Klarna module.



As soon as the order is set to the status “Shipped” it gets automatically captured as the order was fulfilled.



## Other considerations

Specifically for the US, tax is transmitted to Klarna as a separate order line item. In other regions the tax is transmitted to Klarna with each order line. This is done following the best practices defined in Klarna docs:

<https://docs.klarna.com/klarna-payments/in-depth-knowledge/tax-handling/#tax-handling-best-practices-transmitting-tax-in-the-us>

## Currency

To be supported, the currency for your shop must be configured for your Klarna merchant account. Supported currencies available for Klarna Payments are documented at:

<https://docs.klarna.com/klarna-payments/in-depth-knowledge/purchase-countries-currencies-locales/#data-mapping>

## Styling Tab

In this tab, you can control the styling of your Klarna checkout elements, as documented at:

<https://docs.klarna.com/klarna-payments/in-depth-knowledge/additional-features/#customize-the-klarna-widget>

## Styling settings

You can match your brand with the Klarna payment method, as inside the styling settings you can modify the colors of these elements:

- Color details - This field will change the color of details such as bullets of a bulleted list.
- Color border - This field lets you edit the border of the “Pay now” payment option elements in the checkout.

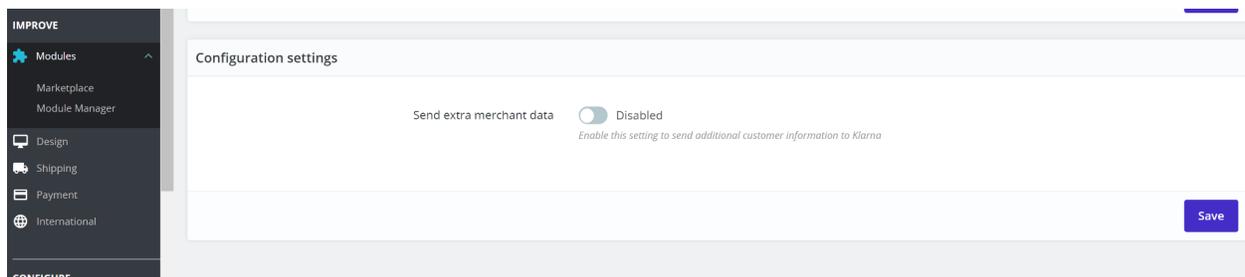
- Color border selected - This field lets you edit the border of the active “Pay now” payment option element in the checkout.
- Color text - This field lets you define the color of the text.
- Radius border - This field lets you change the radius of the border. The higher the defined number, the rounder the border edges get.

## Order Placement

### Extra Merchant Data

In some cases, Klarna requires additional information regarding the customer and the purchase in order to make a correct risk assessment. This information, called extra merchant data (EMD), may consist of data about the customer performing the transaction, the product/services associated with the transaction, or the seller and their affiliates.

[Extra Merchant Data](#) was included from the **1.2.0 Klarna Payments** module version. As of version 1.3.0, EMD can be toggled:

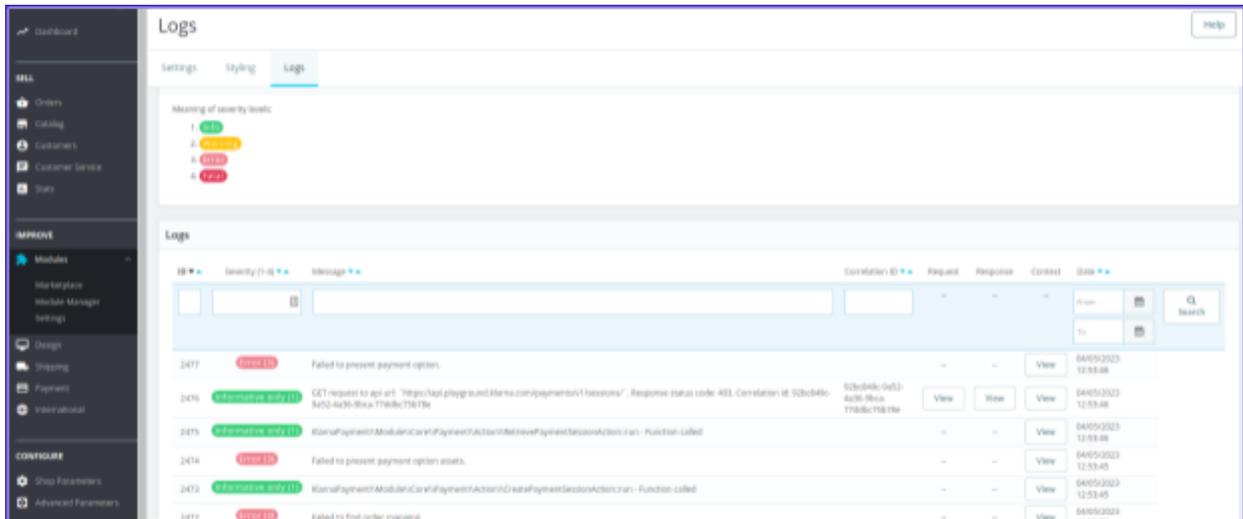


Additional information about customizing EMD is included in the Technical documentation, included in the module zip file.

When EMD is enabled, when the Klarna Payments session is created or updated, [customer\\_account\\_info schema](#) data is included in the [attachment field](#) by default, but merchants can customize EMD according to their shop’s needs for their Klarna contract. For a merchant, the additional customer information can be found in the Klarna Payments module Logs tab.

## Logs

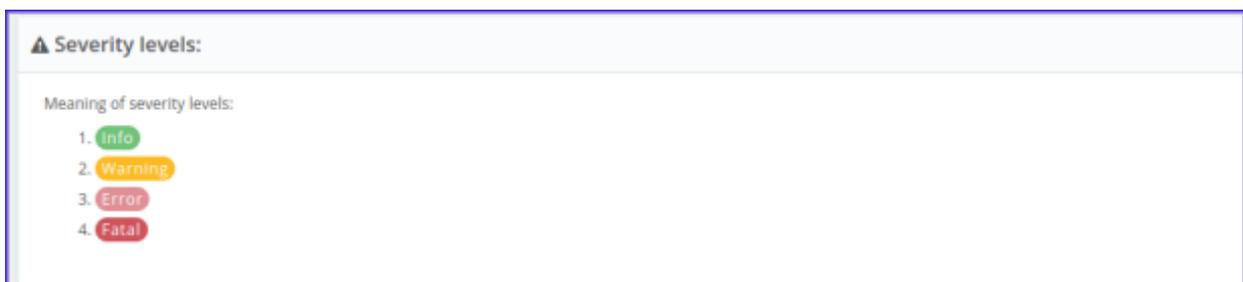
In the Logs tab, you can review the recorded events between the web services and store data that could be used to identify the problems that clients are experiencing.



The screenshot shows the 'Logs' tab in a system interface. The sidebar on the left contains navigation options: 'Dashboard', 'BILL' (Orders, Catalog, Customers, Customer Service, Stats), 'IMPROVE' (Modules, Marketplace, Module Manager, Settings, Design, Shipping, Payments, International), and 'CONFIGURE' (Shop Parameters, Advanced Parameters). The main content area is titled 'Logs' and includes a 'Meaning of severity levels' section with a legend: 1. Info (green), 2. Warning (yellow), 3. Error (red), 4. Fatal (dark red). Below this is a table of log entries with columns for ID, Severity, Message, Correlation ID, Request, Response, Context, and Date. The table contains several entries, some with 'Info' severity and others with 'Error' severity.

## Basic information

To review the events visually quicker and identify the major issues faster there are 4 severity levels of the events that will be highlighted in different colors in the events list. The explanation of the event's colors can be found in the Severity levels section at the top of the page in the Logs tab.



The screenshot shows the 'Severity levels' section in the Logs tab. It features a title 'Severity levels:' and a sub-section 'Meaning of severity levels:' with a list of four items: 1. Info (green), 2. Warning (yellow), 3. Error (red), 4. Fatal (dark red).

The logs list can be also filtered by:

- ID - event ID;
- Severity level (1-4) - number of severity levels from 1 to 4;
- Message - full message text or part of the message text;

- Correlation ID - Klarna response identifier;
- Date (from, to) - there are two options to enter the date - you can either select the date in the calendar or enter the date manually in mm/dd/yyyy format.

Once you enter the details that you want to filter your events list by, all you need to do is to click the Search button.

### Detailed log information

You can also see additional information for each logged event. Most of the logs will have:

- Request;
- Response;
- Context;
- Correlation ID.

You see more details by clicking the “View” button under each row.

ID	Severity	Message	Correlation ID	Request	Response	Context	Date
2477	Error 20	Failed to present payment options.					04/05/2023 12:53:46
2476	Information 200 (1)	GET request to url: "https://api.playground.klarna.com/payments/v1/browsers/" - Response status code: 403. Correlation id: 926c849c-8d52-4a36-86ca-75d8ac75b78e	826849c-8d52-4a36-86ca-75d8ac75b78e	View	View	View	04/05/2023 12:53:46
2475	Information 200 (1)	KlarnaPaymentModuleCorePaymentActionRefreshPaymentSessionAction.run - Function called					04/05/2023 12:53:46
2474	Error 20	Failed to present payment option assets.					04/05/2023 12:53:45



**Context** - additional context data that is associated with each logged row. It would look like this:

```
2455: Context data

{
  "context_id_customer": 4,
  "id_shop": 1,
  "currency": "EUR",
  "id_language": 1
}
```

**Correlation ID** - an identifier that each Klarna response will have. It can help to trace specific issues with Klarna support.

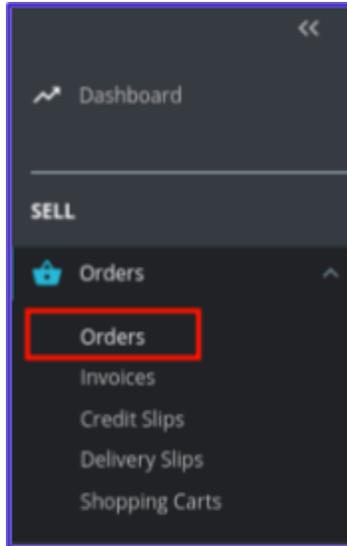
ID	Severity	Message	Correlation ID	Request	Response	Context	Date
2477	Error	Failed to present payment option.		--	--	--	04/05/2023 12:53:40
2476	Information only	GET request to api url: "https://api-playground.klarna.com/payments/v1/sessions?". Response status code: 403. Correlation id: 92b849c-9452-4a36-89ca-7708bc735078e	92b849c-9452-4a36-89ca-7708bc735078e	View	View	View	04/05/2023 12:53:40

## Order Management

***The order management in this module works differently compared to previous Prestashop Klarna modules, particularly you need to configure the capture upon fulfillment feature or manually capture orders for Klarna to settle funds for the order. Even if you have used a Klarna module in Prestashop previously, please read this section carefully.***

### Orders

Klarna module allows you to manage and see the order information. To see that you need to navigate to the **Orders -> Orders** page in the PrestaShop admin panel.



There you will find all of the orders created in your shop including those processed by the Klarna module. Those orders will be set to different statuses depending on the payment state. You can see additional order information by clicking on the “View” button.

ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Date	Actions	
<input type="checkbox"/>	<input type="text" value="Search ID"/>	<input type="text" value="Search reference"/>	<input type="text"/>	<input type="text" value="Search customer"/>	<input type="text" value="Search total"/>	<input type="text" value="Search payment"/>	<input type="text"/>	From To	<input type="text" value="Search"/>	
<input type="checkbox"/>	12	CCQVQJD	No	Belgium	<a href="#">e. sffoo@as</a>	€28.72	Klarna Direct Bank Transfer	Payment accepted	03/31/2023 11:11:52	<input type="checkbox"/>
<input type="checkbox"/>	11	SYRPAWQZT	No	Germany	<a href="#">e. sffoo@as</a>	€28.72	Klarna Direct Bank Transfer	Cancelled	03/31/2023 10:06:29	<input type="checkbox"/>
<input type="checkbox"/>	10	RCNUQKAD	No	Germany	<a href="#">e. sffoo@as</a>	€29.00	Klarna Pay later	Refunded	03/31/2023 10:32:25	<input type="checkbox"/>
<input type="checkbox"/>	9	TABLDKMX	No	Germany	<a href="#">e. sffoo@as</a>	€29.00	Klarna Direct Bank Transfer	Pending	03/31/2023 10:31:17	<input type="checkbox"/>
<input type="checkbox"/>	8	YABKQJVX	No	Germany	<a href="#">e. sffoo@as</a>	€29.00	Klarna Direct Bank Transfer	Payment accepted	03/31/2023 10:29:39	<input type="checkbox"/>
<input type="checkbox"/>	7	ZLDRKAIH	No	Germany	<a href="#">e. sffoo@as</a>	€29.00	Klarna Pay later	Pending	03/31/2023 10:26:07	<input type="checkbox"/>
<input type="checkbox"/>	6	HRDWCTBEH	Yes	Germany	<a href="#">e. sffoo@as</a>	€28.72	Klarna Direct Debit	Pending	03/31/2023 10:22:28	<input type="checkbox"/>
<input type="checkbox"/>	5	KHRELEZLL	No	UNITED STATES	<a href="#">J. DOE</a>	\$27.30	Bank wire	Awaiting bank wire payment	03/30/2023 14:32:04	<input type="checkbox"/>

## Capture and Cancel Payments

Since the 1.0.4 Klarna module version order capture upon fulfillment feature was added. So there are 3 ways to capture your payments.

You can capture payments automatically when it reaches the desired PrestaShop order status using the [Capture upon fulfillment functionality](#), please refer to that section of the document.

You can also do that manually from the PrestaShop orders management page.

If the order was processed by the Klarna system in the detailed order view you will see a new section added.

The screenshot displays the PrestaShop interface for order #12 CCJVOXJZI. The order status is 'Payment accepted'. The 'Manage Klarna Order' section is visible, featuring two prominent buttons: a blue 'CAPTURE PAYMENT' button and a red 'CANCEL ORDER' button. Below this, a table lists payment transactions:

Date	Payment method	Transaction ID	Amount	Invoice
04/05/2023 09:55:38	Klarna payments		€28.72	#N000002
				#N000002

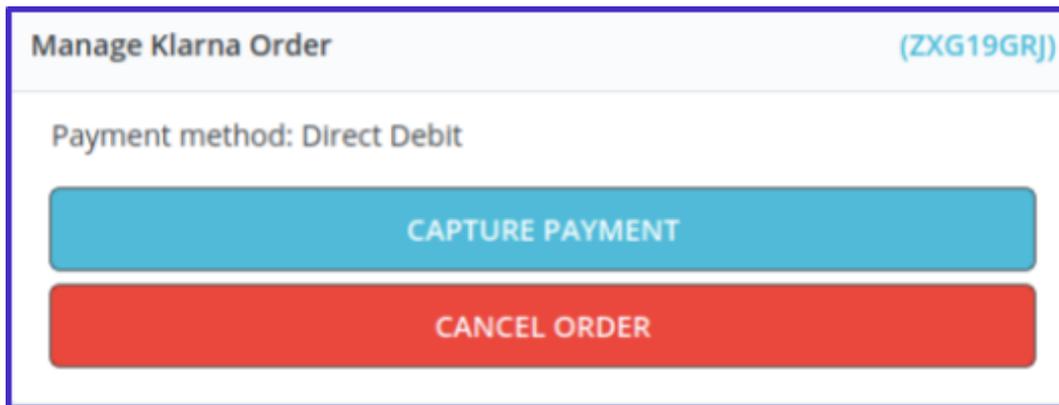
To capture the payment you would need to click the first button with the label **CAPTURE PAYMENT**. Once the button is clicked the payment will be captured and the order status will be set to the one that was defined in the [Order Status Mapping](#) settings.

Before the payment is captured you can also cancel it. To do that you would need to click the **CANCEL ORDER** button and the order status will be set to the one that was defined in the [Order Status Mapping](#) settings.

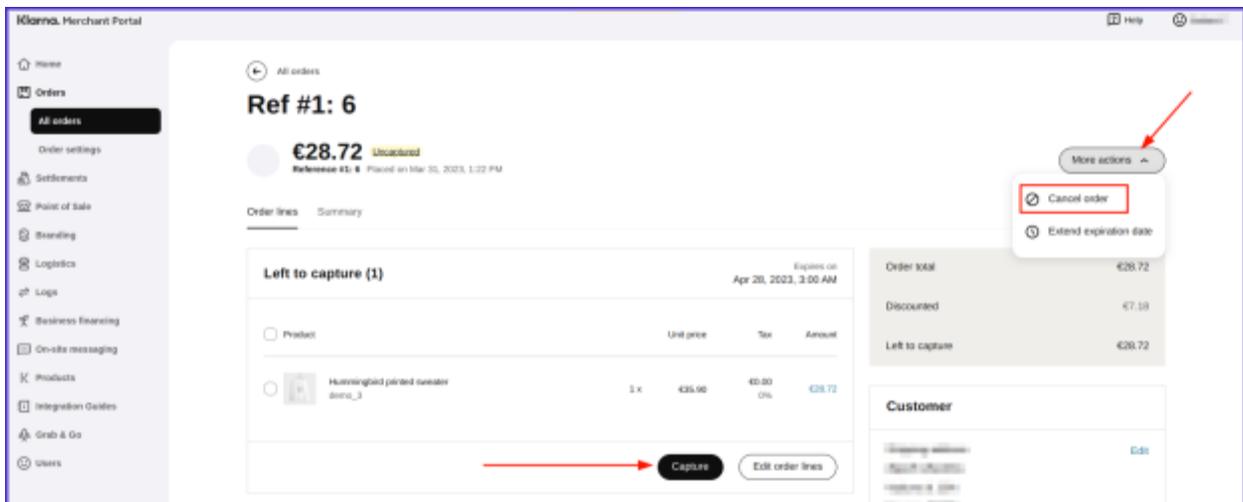
This close-up view of the 'Manage Klarna Order' section shows the payment method as 'Direct Debit'. The order ID is (ZXG19GRJ). Two large buttons are displayed: a blue 'CAPTURE PAYMENT' button and a red 'CANCEL ORDER' button.

While orders can also be managed within the Klarna merchant portal, it is recommended to do order management within your PrestaShop admin to keep the data in sync between Klarna and your shop. Updates made in the Klarna Merchant Portal will not update the order in your PrestaShop store.

You can access the Klarna Merchant Portal order by clicking the Klarna reference number:

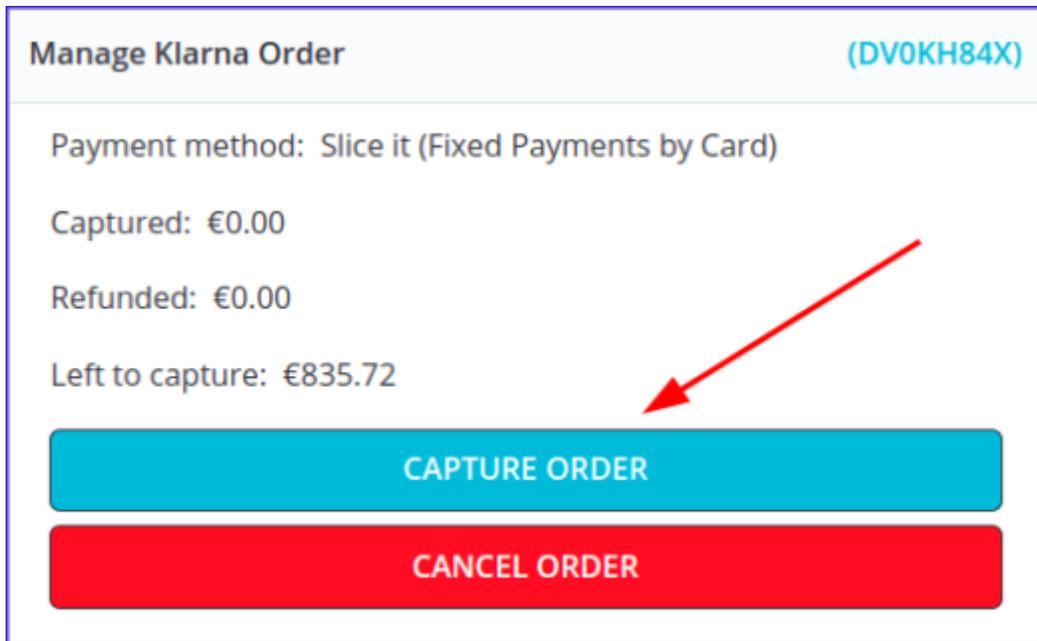


Inside the Klarna merchant portal, you can view more information about the order and transaction information.



## Partial Capture

In the 1.1.0 module version partial capture was introduced. Now you can select items that can be captured from your order management page. If that does not suit you, there is an option to capture the order amount instead of the items included in the order. To partially capture orders you need to click on the **CAPTURE ORDER** button on the order management page



**Manage Klarna Order** (DV0KH84X)

Payment method: Slice it (Fixed Payments by Card)

Captured: €0.00

Refunded: €0.00

Left to capture: €835.72

**CAPTURE ORDER**

**CANCEL ORDER**

You will be greeted with a modal that displays the order in more detail, you will see all of the items that are available to capture as well as the total amount.



**You can capture up to €835.72** ×

<input type="checkbox"/>	Quantity	Item	Amount
<input type="checkbox"/>	1	Hummingbird printed sweater	€828.72
<input type="checkbox"/>	1	Shipping	€7.00

Capture amount Close Capture

To capture individual items you need to select the checkbox on the left. Once that is done the amount to be captured will appear on the button and it will become active. Keep in mind that you are not able to capture more than the order amount that is left to capture, so if that becomes the case, the button will become inactive once again.

A similar process is with order amount capture, you enter the amount in the field which is presented when you click the link [Capture amount](#)

**You can capture up to €835.72** ✕

Amount to capture

[Capture order lines](#) Close Capture €500.00

You can partially capture orders as long as there is some amount to capture.

As soon as you partially capture the order status will be set to the one that was defined in the [Order Status Mapping](#) settings.

All of the capture attempts can be seen in the same Klarna order management section.

**Manage Klarna Order** (8XC6J4H0)

Payment method: Pay by card

Captured: €28.72

Refunded: €0.00

Left to capture: €0.00

**Capture #1**

Quantity	Item	Amount
1	Hummingbird printed sweater	€28.72

Refund

## Refunds

Only captured Klarna transactions can be refunded.

In the order list you will see orders with the status “Payment accepted”, these orders can be refunded. The refund can be initiated by clicking the **Refund** button on the order management page. Once the order is captured the Klarna section will change and have the refund button.

**Manage Klarna Order** (8XC6J4H0)

Payment method: Pay by card

Captured: €28.72

Refunded: €0.00

Left to capture: €0.00

**Capture #1**

Quantity	Item	Amount
1	Hummingbird printed sweater	€28.72

[Refund](#)

When the button is clicked you will see a modal with items available for refund action. To initiate a full refund select all of the items (or enter the whole order amount) and click refund.

**You can refund up to €28.72** ✕

<input type="checkbox"/>	Quantity	Item	Amount
<input type="checkbox"/>	1	Hummingbird printed sweater	€28.72

Refund amount Close Refund

As soon as you issue the refund the order status will be set to the one that was defined in the [Order Status Mapping](#) settings.

## Partial Refund

Partial refund functionality was included in the 1.2.0 Klarna Payments module version. Same as with the [Partial Capture](#) you can refund part of your Klarna order or a selected amount of that order.

To partially refund an order you need to navigate to the orders management page, there click on the order that was captured or at least partially captured. Same as for a full refund you will find a refund button in the Klarna Payments management section. Once the button is clicked a modal will open up and there you will be able to either refund items or the amount you define.

**You can refund up to €28.72** ✕

<input type="checkbox"/>	Quantity	Item	Amount
<input type="checkbox"/>	1	Hummingbird printed sweater	€28.72

Refund amount Close Refund

**You can refund up to €28.72** ✕

Amount to refund

Refund order lines Close Refund €28.00

The list of refunds will be visible in the same Klarna management section as captures.

Manage Klarna Order (8XC6J4H0)

Refunded: €28.00

Left to capture: €0.00

**Capture #1**

Quantity	Item	Amount
1	Hummingbird printed sweater	€28.72

**Refund #1**

Item	Amount
Custom amount	€28.00

Refunded total: €28.00

## Shipment tracking information

In the [1.2.0 Klarna Payments Shipment Tracking Information](#) feature was included. Meaning that when you capture the order shipping information is automatically sent to Klarna with the order's capture.

## Initial payment method

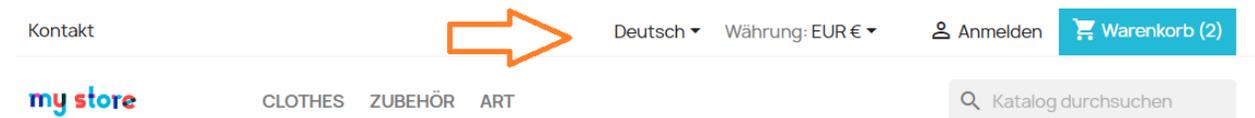
The customer's selected [initial payment method](#) cannot be displayed on the order confirmation page, and thus the same field in the PrestaShop back office, as Klarna only provides this initial payment method data for an order in English.

# Translations

## Klarna Payment Method Translations

Conveniently, Klarna payment methods are translated automatically depending on the language that is selected for your shop.

If you have a multilingual shop, all your customers will have to do is select a language that they prefer.



Whichever language you select, the payment methods will be translated into that language, as supported by Klarna Payments, per:

<https://docs.klarna.com/klarna-payments/in-depth-knowledge/purchase-countries-currencies-locales/>

✓ **PERSÖNLICHE DATEN** ✎ bearbeiten

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✓ **ADRESSEN** ✎ bearbeiten

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✓ **VERSANDART** ✎ bearbeiten

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**4** **ZAHLUNG**

Bezahle mit Klarna. **Klarna.**

**Klarna** TESTDRIVE

Bezahle mit Klarna

In 30 Tagen bezahlen

Lastschrift

Sofortüberweisung

9,85 €/Monat in 6 Raten

- Leicht und sicher.
- Verwalte deine Einkäufe in der Klarna App oder auf klarna.de.
- Du bist jederzeit durch den [Klarna Käuferschutz](#) abgesichert.

[So funktioniert es](#)

2 Artikel

[Zeige Details](#) ▾

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Zwischensumme	57,44 €
Versand	kostenlos
<hr/>	
<b>Gesamt (inkl. MwSt.)</b>	<b>57,44 €</b>

enthaltene MwSt.: 0,00 €

[Haben Sie einen Gutschein-Code?](#)

---

Security policy  
(edit with the Customer Reassurance module)

Delivery policy  
(edit with the Customer Reassurance module)

Return policy  
(edit with the Customer Reassurance module)

## Adding new languages

You can easily install new languages in PrestaShop. To do that you need to go to **Improve -> International -> Localization**. Firstly, select the needed language from **“Content to import”** and import a new localization pack by clicking the **“Import”** button.

**Import a localization pack**

Localization pack you want to import:

Content to import:

Germany

Currencies

Languages

Units (e.g. weight, volume, distance)

Change the behavior of the price display for groups

Download pack data:  Yes

If set to yes then the localization pack will be downloaded from prestashop.com. Otherwise the local .xml file found in the localization folder of your PrestaShop installation will be used.

[import](#)

All imported languages will appear in your shop, and your customers will be able to choose them when shopping.

## Customer Experience

Depending on the customer's country, and possibly the merchant account configuration, different Klarna payment options may be available.

## Checkout

Depending on the country selected in the PrestaShop checkout address fields your customers will see different payment options.

Every Klarna payment option can be identified by the logo.

The screenshot shows the checkout process in PrestaShop. The left sidebar contains the following elements:

- SHIPPING METHOD**: A section with a checkmark icon and an 'edit' link.
- PAYMENT**: A section with a '4' in a green circle, indicating it's the current step.
- Pay with Klarna**: A radio button is selected next to the Klarna logo.
- Klarna Pay with Klarna**: A sub-section with a 'TESTDRIVE' button.
- Payment Options**: A list of four Klarna payment methods, each in a box:
  - Pay in 30 days
  - Direct debit
  - Direct Bank Transfer
  - 9,85 €/month in 6 months
- Benefits**: A list of three bullet points:
  - Easy and secure.
  - Manage your purchase in Klarna App or on klarna.de.
  - Buyer's protection by Klarna. [More](#).
- How it works**: A link to learn more.
- Terms and Conditions**: A paragraph stating: "By continuing I accept the [terms for the Klarna Shopping Service](#), and confirm that I have read the [Privacy Notice](#) and the [Cookie Notice](#), [Imprint](#)." Below this is a link for [Terms & Conditions](#).
- Agreement**: A checkbox with the text "I agree to the [terms of service](#) and will adhere to them unconditionally."
- PLACE ORDER**: A button at the bottom of the sidebar.

The right sidebar contains the following elements:

- Order Summary**: A table with the following items:

Subtotal	€57.44
Shipping	Free
<b>Total (tax incl.)</b>	<b>€57.44</b>
- Taxes**: "Included taxes: €0.00" and a link "Have a promo code?".
- Policies**: Three sections, each with an edit link:
  - Security policy (edit with the Customer Reassurance module)
  - Delivery policy (edit with the Customer Reassurance module)
  - Return policy (edit with the Customer Reassurance module)

When you choose a payment option and click the button to place the order, a Klarna modal will appear, where your customers will finish the checkout process.

If all of the information is filled in correctly in PrestaShop checkout, Klarna will have the details prefilled for each step.

**Klarna.** X

### Verify your details

Enter your mobile phone number to get started.

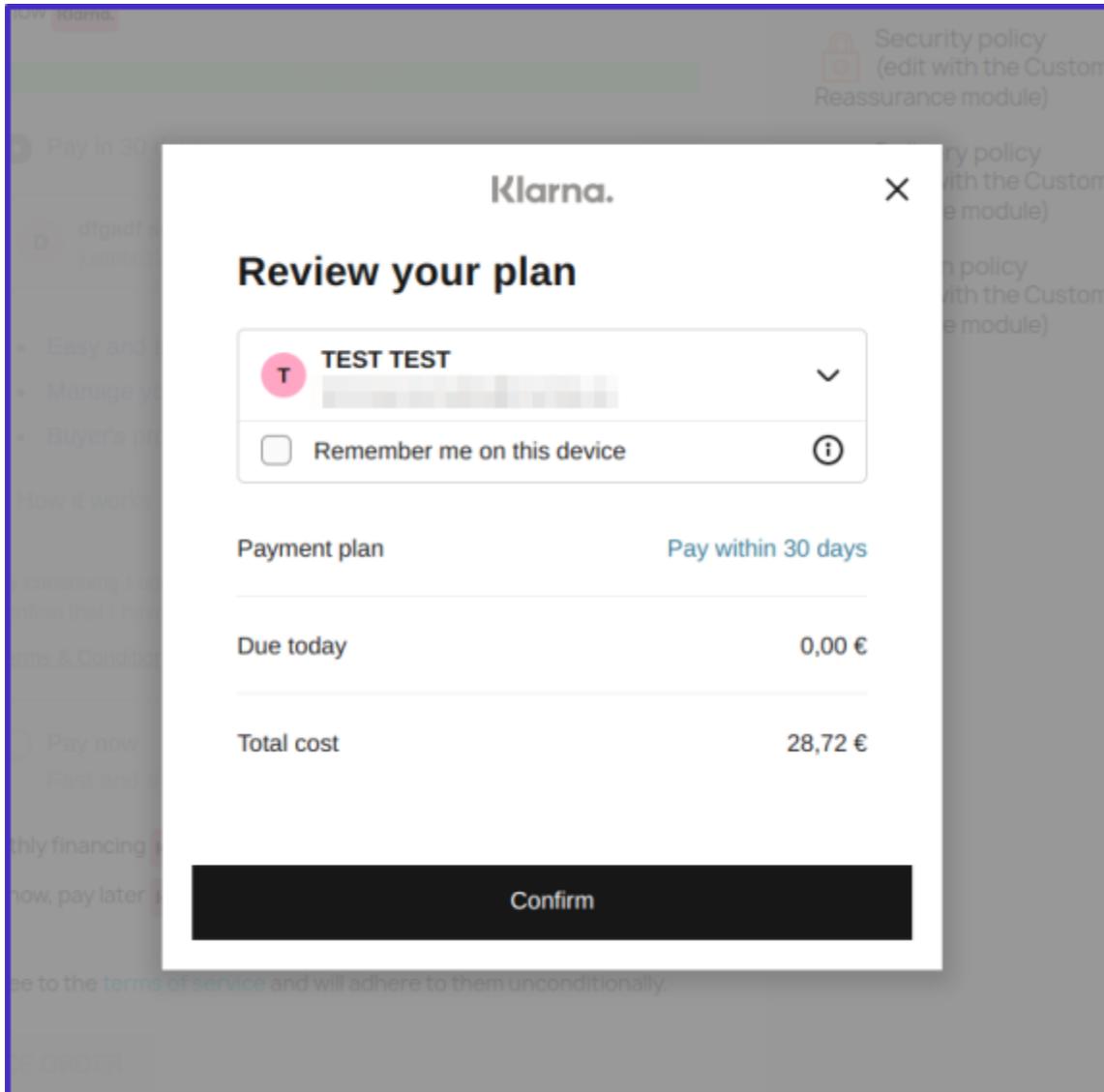
Phone number  
030 140228614

Remember me on this device ⓘ

This site is protected by reCAPTCHA Enterprise and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

**Continue**

Before confirming the order, the customer will be able to see the payment options chosen, the amount that is required to be paid today, and the total cost.



## On-site Messaging

[On-site messaging](#) is a way to let customers know that Klarna is available on your website.

As of version 1.3.0+, On-site messaging is supported.

On-site messaging requires a Data client ID, which is specific for the Klarna merchant account and can be retrieved from the [Klarna merchant portal](#). The shop administrator can choose the placement type from the available options and enter that key. Product and cart pages are recommended.

Klarna payments / On-site messaging

# On-site messaging

Settings On-site messaging Styling Logs

## On-site messaging settings

Activate on-site messaging  Enabled

Data Client ID

*Enter the data-client-id for your Klarna merchant account, which can be retrieved from the Merchant Portal under On-site messaging app -> Installation*

Default country

*Select the default country if the locale for on-site messaging cannot be determined based on customer's address in checkout and store front currency. May be necessary when EUR currency is selected on storefront.*

Save

## Configure on-site messaging placement

Footer theme

Footer data key

Top of page theme

Top of page data key

Left column theme

Data from the customer's browser for the shop (e.g. language and currency switcher) and shop data are used to determine the appropriate data-locale for the On-site messaging placement.

- For all non-EUR currency, the code matches currency and checks for supported language. Based on the customer's chosen language, the module returns a locale. The currency list has only one match for each country, so the module has predefined regions based on currency, e.g. if currency PLN is matched, Polish language is used, data-locale would be pl-PL. If any other language were to be used, en-PL would be returned instead as no other language is supported for the Poland region.

- As EUR currency supports multiple regions, the logic is more complex. The module first uses the current billing country (e.g. if the customer entered address data in checkout). If the customer's country is not set, the module uses the default shop's country. Based on the country, the module searches for a region match. Then the module proceeds to check for language and returns a specific locale. For these cases, the module first respects the current country, so the region would not differ. (The module can't use language solely as language could be used in multiple countries. For example Belgium doesn't have a single national language so without respecting the country, Belgium region would never be used.)
- On both cases if no match is found (neither currency, nor country), the module returns default locale en-\*\* based on what is configured in Klarna's settings. This locale on install will be set to default to the shop's country.

### Compatibility with Prestashop One-Page Checkout

Please be aware that as of the current version, our module is not fully compatible with Prestashop's one-page checkout functionality. While the module functions smoothly with the default checkout process, enabling the one-page checkout option may lead to missing Klarna payment options in the checkout.

## Support

Support requests (about Klarna account related issues) can be submitted to

<http://klarna.com/merchant-support>

Or for module related support, the following email address:

[support@invertus.eu](mailto:support@invertus.eu)