Setting Up flexEngage Digital Receipts On STORIS

OVERVIEW

STORIS version 9.10 now includes a licensed module that allows you to use the flexEngage digital receipt service.   If you have STORIS version 9.10 and you purchase the licensed module for flexEngage from STORIS, setting up flexEngage on STORIS is easy. If you don't have STORIS version 9.10, contact your STORIS Client Success Manager to find out how to get the new version of STORIS.

DIRECTIONS

STEP 1: Engage STORIS

When you purchase the flexEngage digital receipt service, you will need to contact the **STORIS Client Services department** for a *Request for Service Form* to activate the service on your STORIS POS.

STEP 2: Get Connectivity Information

Once you sign up to use **flexEngage** and you begin the onboarding process, you'll receive a document containing the information that STORIS will need to be able to connect to the flexEngage service.

STEP 3: Schedule Configuration Date

You will need to reach out to your **STORIS Client Success Manager** to schedule a date and time to configure flexEngage on your STORIS POS systems. You will need to give the STORIS Client Success Manager the document given to you from flexEngage with the connectivity information.

STEP 4: Setting Up flexEngage Receipts

For All flexEngage Customers

The flexEngage Technical Team will also provide your IT team with DNS and DKIM entries to set up on your DNS servers to prevent your domain from being flagged as spam.

For flexEngage Pro and Enterprise Customers Only

The flexEngage team will work with your marketing and/or store operations team(s) on designing the digital receipts, as well as collecting product feeds to display images on the receipt.